



DEALER ONBOARDING

DEALER PORTAL

USER MANUAL

Manage your accounts, watch live signals and run reports, all from one place.

The screenshot shows the Scutum Dealer Portal dashboard for 'Demo Security Co.'. The interface is dark-themed with a sidebar on the left containing navigation links: Overview, Subscribers, Customer App, Live Signals, and Reports. The main content area displays a 'GOOD MORNING, DEMO' greeting and a summary of account status: 248 Total Accounts, 241 Active Accounts, 7 Inactive Accounts, and 3 Accounts Offline. Below this, there's a table for 'Accounts Offline' and a 'Top 5 Active Accounts' list. A 'Dealer Signal Types' section features a donut chart. The top right of the dashboard shows the date (Wednesday, September 16, 2026) and time (10:24:00 AM).

portal.scutum-digital.com

Demo Security Co. SCUTUM DIGITAL

Wednesday, September 16, 2026 10:24:00 AM DEMO

MAIN

- Overview
- Subscribers
- Customer App

OPERATIONS

- Live Signals
- Reports

Change Theme

DEMO Dealer

Sign Out

GOOD MORNING, DEMO

Here's what's happening with your accounts today.

248
Total Accounts

241
Active Accounts

7
Inactive Accounts

3
Accounts Offline

Accounts Offline

ACCOUNT	TIME	ZONES
#10020062	3h 36m	ALL
#10020154	8h 6m	005

Top 5 Active Accounts

#10020031 - Harbor View Deli	184 Events
#10020093 - Lakeview Fitness Center	152 Events
#10020055 - Northside Auto Body	131 Events

Dealer Signal Types

OPEN CLOSE

WELCOME

Your accounts, in one place

The Scutum Digital Dealer Portal is the web tool you use to look after your monitored accounts. It replaces the old Matrix Web portal. Everything you did there is here, laid out more simply, plus live signals, scheduled reports and control over your customers' app.

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YOUR SIGN-IN DETAILS

PORAL ADDRESS	portal.scutum-digital.com
DEALER NAME	
DEALER ID	
USERNAME	

Your password is given to you separately. Keep it private and never write it on this page.

Good to know

- ◆ **Already use Remote Access (Matrix Web)?** Sign in with the same username and password.
- ◆ **Works on any device.** Computer, tablet or phone, in any modern browser. Nothing to install.
- ◆ **Your changes are live.** Edits to contacts, zones and test status reach the central station right away.

! Before you change anything

The portal lets you edit accounts much as a Scutum Digital operator can. Sections marked **ADVANCED** affect how alarms are handled. If you are not sure what a setting does, don't change it. Call us first and we will walk you through it. A setup mistake can interrupt service for your customer.

SECTION 1

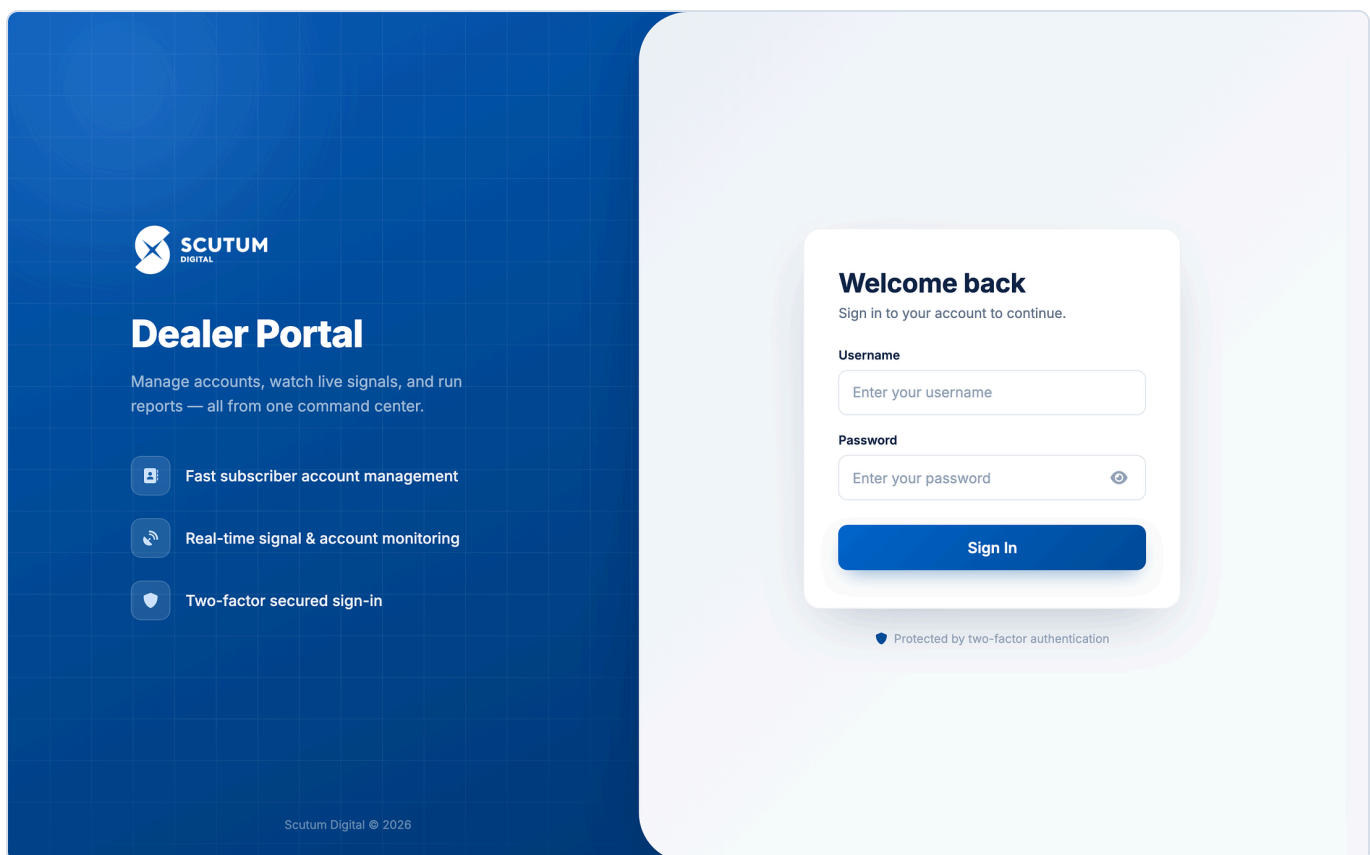
Signing in

Your Scutum Digital representative sets up your login. Once you have your username and password, you are ready to go.

- 1 Open your web browser and go to **portal.scutum-digital.com**. Bookmark it for next time.
- 2 Type your **Username**.
- 3 Type your **Password**. Click the eye icon to check what you typed.
- 4 Click **Sign In**.
- 5 The first time, you'll set up two-factor authentication. It takes about a minute. See the next page.



SCAN TO OPEN THE
PORTAL



The sign-in page.

Passwords are case sensitive

"Demo123" and "demo123" are different passwords. Check Caps Lock if a password you know is right is being refused.

Too many tries?

After several wrong attempts in a row, sign-in pauses for a moment. Wait a minute and try again, or call us to reset your password.

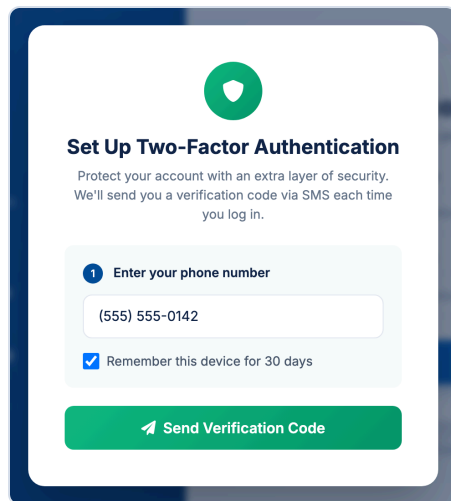
SECTION 2

Two-factor authentication

Your portal can see and change live alarm accounts, so every login is protected by a second step: a 6-digit code from your phone.

First sign-in: set it up

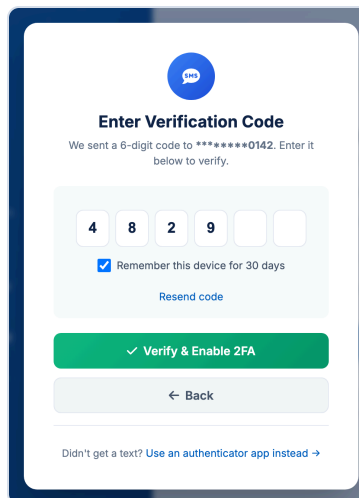
- 1 Enter the mobile number you want your codes sent to, then click **Send Verification Code**.
- 2 We text you a 6-digit code. Type it in and click **Verify & Enable 2FA**.
- 3 Click **Continue to Portal**. You're in.



Enter the phone number for your codes.

Every sign-in after that

- 1 Sign in with your username and password.
- 2 We text a code to the phone ending in the digits shown.
- 3 Type the code to finish signing in.



Enter the 6-digit code.

Remember this device for 30 days

Tick this box on your own work computer or phone and you won't be asked for a code on that browser for 30 days. Don't tick it on a shared or public computer. Private or incognito windows never remember a device.

Prefer an authenticator app?

Under **Didn't get a text?** choose **Use an authenticator app instead**. Scan the QR code with Google Authenticator, Microsoft Authenticator or similar, then enter the code it shows.

New phone or lost your phone? Call us and we will reset two-factor so you can set it up again.

SECTION 3

Getting around and the Overview

You land on the **Overview** every time you sign in. It's a one-screen snapshot of your whole account base, a good place to start the day.



The Overview dashboard.

The menu on the left

Overview	Your dashboard.
Subscribers	Look up, view and edit any account.
Customer App	Choose what customers can change in the Shield Mobile app.
Live Signals	Watch an account's signals as they arrive.
Reports	Run, schedule and download reports.

At the bottom of the menu: **Change Theme** and **Sign Out**. At the top of every page, the **?** button sends us feedback. On a phone, tap the menu button at the top left.

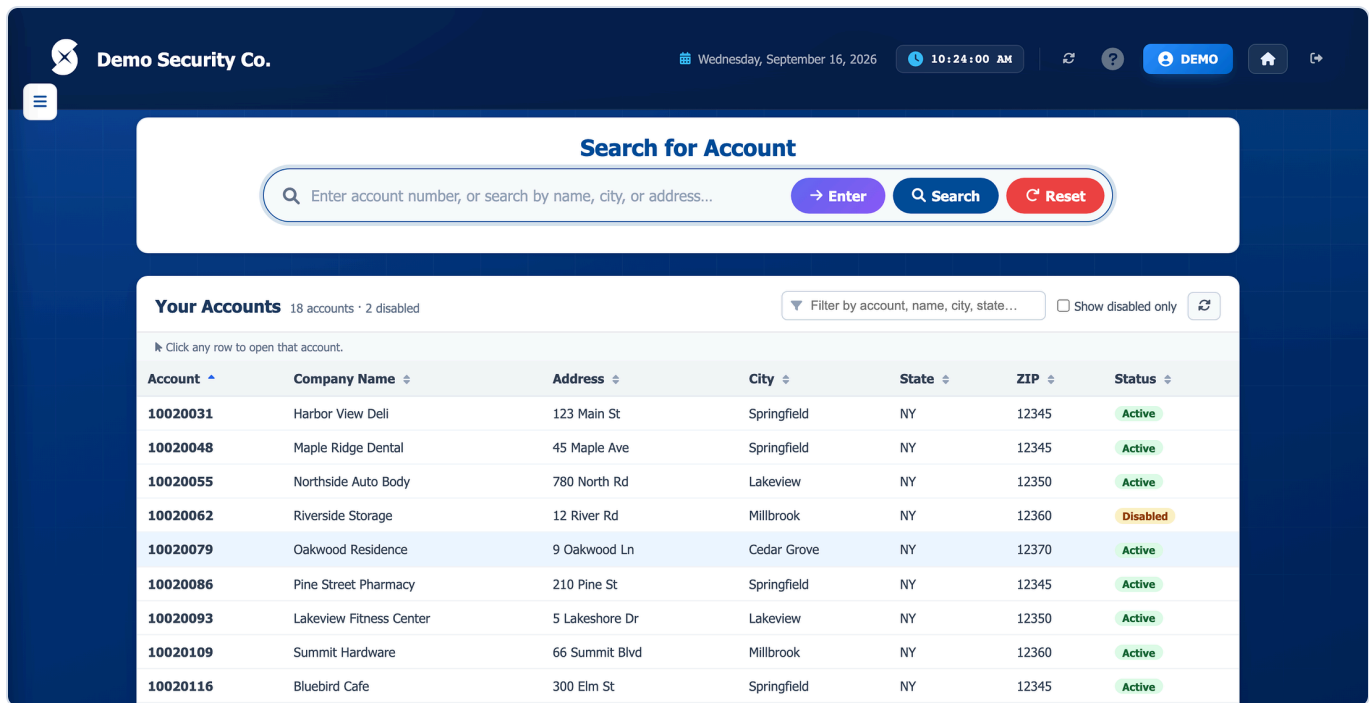
What the Overview shows

Account totals	Total, active and inactive accounts, and how many are offline.
Accounts Offline	Accounts that have lost communication, how long for, and on which zone. Click View for the full list.
Top 5 Active	Your busiest accounts over the last 30 days.
Recently Opened	Accounts you've viewed lately, one click to reopen.
Signals charts	Total signal activity over the week, and the mix of signal types.

SECTION 4

Finding an account

Click **Subscribers** in the menu. You'll see every account in your book, and a search bar to jump straight to one.



Search for Account

Enter account number, or search by name, city, or address... **Enter** **Search** **Reset**

Your Accounts 18 accounts · 2 disabled **Filter by account, name, city, state...** ☐ Show disabled only

Click any row to open that account.

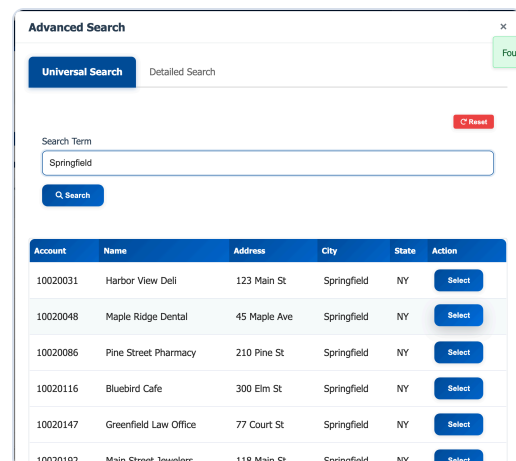
Account	Company Name	Address	City	State	ZIP	Status
10020031	Harbor View Deli	123 Main St	Springfield	NY	12345	Active
10020048	Maple Ridge Dental	45 Maple Ave	Springfield	NY	12345	Active
10020055	Northside Auto Body	780 North Rd	Lakeview	NY	12350	Active
10020062	Riverside Storage	12 River Rd	Millbrook	NY	12360	Disabled
10020079	Oakwood Residence	9 Oakwood Ln	Cedar Grove	NY	12370	Active
10020086	Pine Street Pharmacy	210 Pine St	Springfield	NY	12345	Active
10020093	Lakeview Fitness Center	5 Lakeshore Dr	Lakeview	NY	12350	Active
10020109	Summit Hardware	66 Summit Blvd	Millbrook	NY	12360	Active
10020116	Bluebird Cafe	300 Elm St	Springfield	NY	12345	Active

Subscribers: search at the top, your accounts below.

Three ways to find an account

- 1 Know the account number?** Type it in the search bar and press **Enter**.
- 2 Browse.** Scroll **Your Accounts** and click any row to open it. Use **Show disabled only** to see accounts that are on test.
- 3 Don't know the number?** Click **Search** to open Advanced Search.

Click **Reset** at any time to clear the page and start again.



Advanced Search

Universal Search Detailed Search

Search Term: Springfield **Reset**

Search

Account	Name	Address	City	State	Action
10020031	Harbor View Deli	123 Main St	Springfield	NY	Select
10020048	Maple Ridge Dental	45 Maple Ave	Springfield	NY	Select
10020086	Pine Street Pharmacy	210 Pine St	Springfield	NY	Select
10020116	Bluebird Cafe	300 Elm St	Springfield	NY	Select
10020147	Greenfield Law Office	77 Court St	Springfield	NY	Select
10020102	Main Street Bookstore	118 Main St	Springfield	NY	Select

Advanced Search.

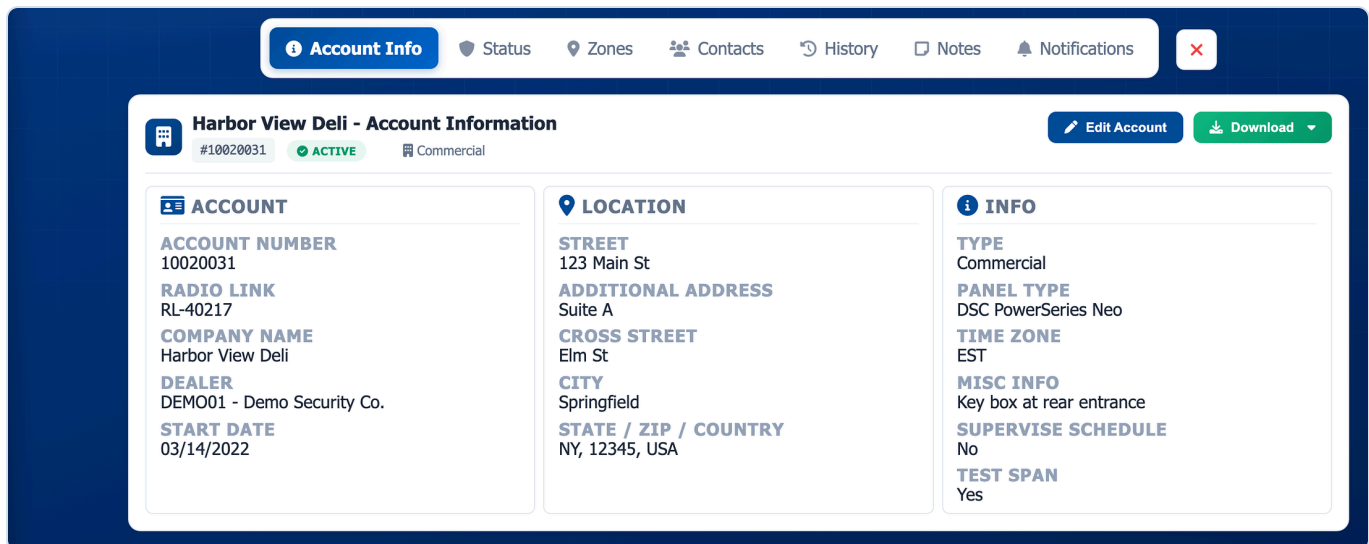
Advanced Search: Universal or Detailed

Universal Search works like a search engine: type part of a name, address, city or phone number. **Detailed Search** lets you fill in specific fields, such as ZIP code or street name. Click **Select** on a result to open that account.

SECTION 5

Inside an account

Once an account is open, its details are split into tabs: **Account Info**, **Status**, **Zones**, **Contacts**, **History** and **Notes**. Click the red **X** beside the tabs to close the account when you're done.



Harbor View Deli - Account Information #10020031 ACTIVE Commercial

[Edit Account](#) [Download](#)

ACCOUNT	LOCATION	INFO
ACCOUNT NUMBER 10020031	STREET 123 Main St	TYPE Commercial
RADIO LINK RL-40217	ADDITIONAL ADDRESS Suite A	PANEL TYPE DSC PowerSeries Neo
COMPANY NAME Harbor View Deli	CROSS STREET Elm St	TIME ZONE EST
DEALER DEMO01 - Demo Security Co.	CITY Springfield	MISC INFO Key box at rear entrance
START DATE 03/14/2022	STATE / ZIP / COUNTRY NY, 12345, USA	SUPERVISE SCHEDULE No
		TEST SPAN Yes

Account Info: the account's master record.

Account Info

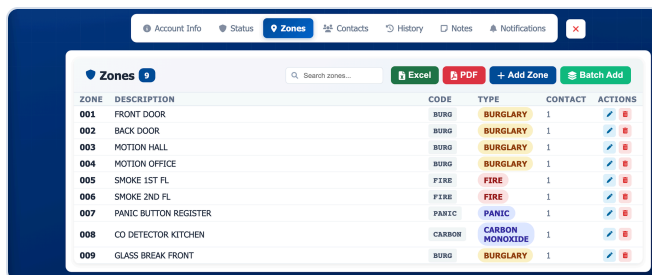
Company or subscriber name, address, time zone, panel type, account type and dealer. Click **Edit Account** to update the details, then **Save Changes**. **Download** saves the record.

Zones

Every zone programmed on the panel, with its number, code and description. Click **Add Zone** for one, or **Batch Add** to enter many at once. Export the list to Excel or PDF.

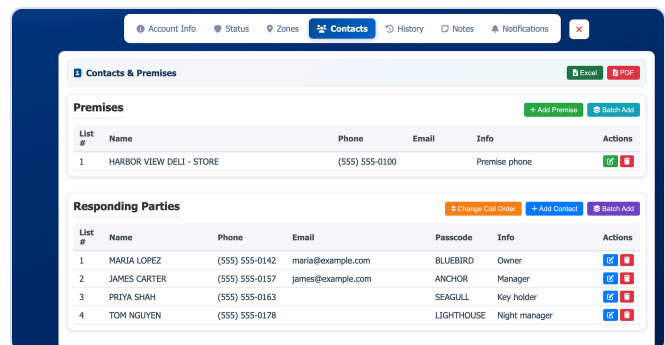
Contacts

Responding Parties are who we call, in order, with phone numbers and passcodes. Use **Add Contact**, **Batch Add** and **Change Call Order**. **Premises** phone numbers are kept here too.



ZONE	DESCRIPTION	CODE	TYPE	CONTACT	ACTIONS
001	FRONT DOOR	BURG	BURGLARY	1	✓ ✗
002	BACK DOOR	BURG	BURGLARY	1	✓ ✗
003	MOTION HALL	BURG	BURGLARY	1	✓ ✗
004	MOTION OFFICE	BURG	BURGLARY	1	✓ ✗
005	SMOKE 1ST FL	FIRE	FIRE	1	✓ ✗
006	SMOKE 2ND FL	FIRE	FIRE	1	✓ ✗
007	PANIC BUTTON REGISTER	PANIC	PANIC	1	✓ ✗
008	CO DETECTOR KITCHEN	CARBON	CARBON MONOXIDE	1	✓ ✗
009	GLASS BREAK FRONT	BURG	BURGLARY	1	✓ ✗

Zones.



Premises					
List #	Name	Phone	Email	Info	Actions
1	HARBOR VIEW DELI - STORE	(555) 555-0100		Premise phone	✓ ✗

Responding Parties						
List #	Name	Phone	Email	Passcode	Info	Actions
1	MARIA LOPEZ	(555) 555-0142	maria@example.com	BLUEBIRD	Owner	✓ ✗
2	JAMES CARTER	(555) 555-0157	james@example.com	ANCHOR	Manager	✓ ✗
3	PRIYA SHAH	(555) 555-0163		SEAGULL	Key holder	✓ ✗
4	TOM NGUYEN	(555) 555-0178		LIGHTHOUSE	Night manager	✓ ✗

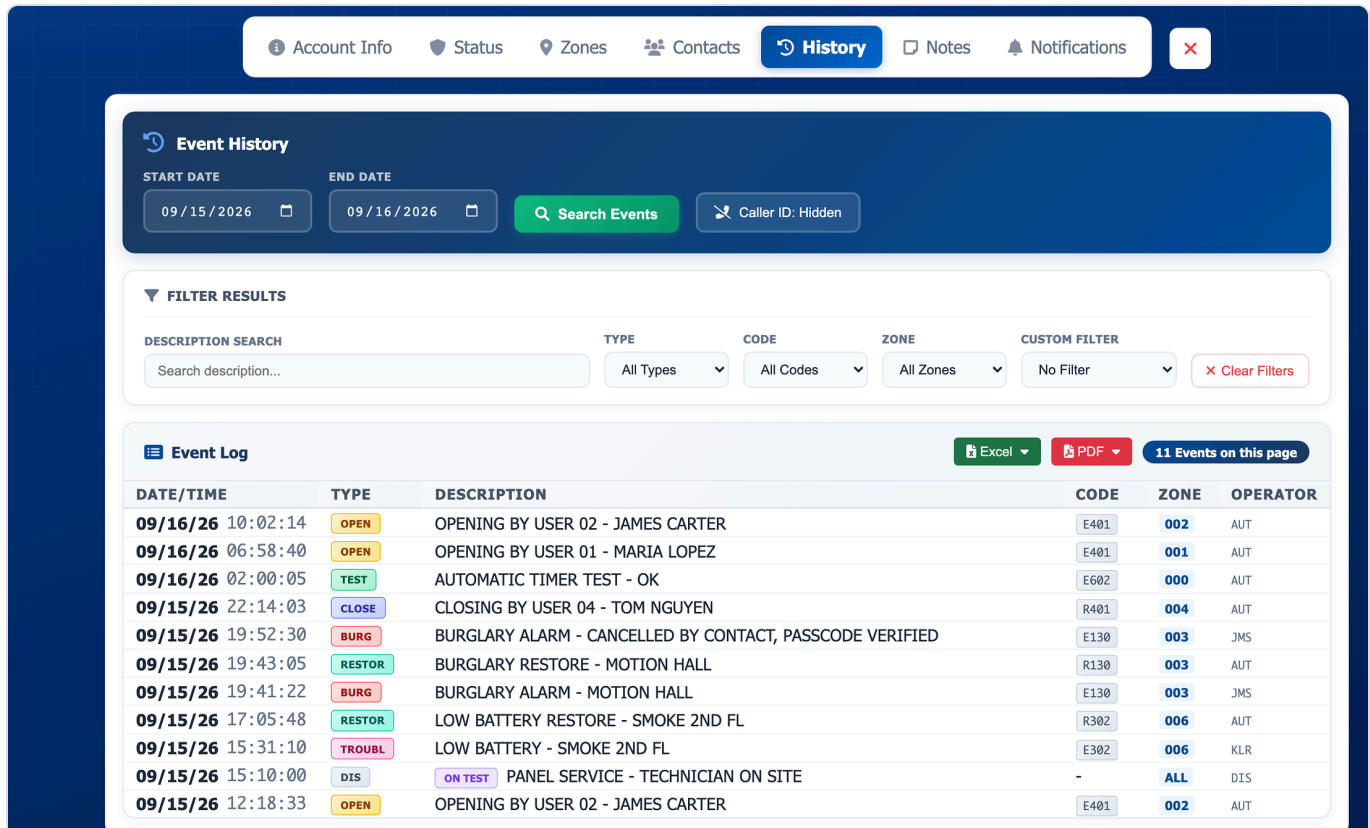
Contacts.

SECTION 6

History and notes

History

Every signal the account has sent. Pick a **Start Date** and **End Date** and click **Search Events**. Narrow the list by type, code, zone or a word in the description, or choose **Operator Handled** to see only the signals our operators acted on. Export the log to Excel or PDF.



Event History

START DATE: 09/15/2026 | END DATE: 09/16/2026 | Search Events | Caller ID: Hidden

FILTER RESULTS

DESCRIPTION SEARCH: Search description... | TYPE: All Types | CODE: All Codes | ZONE: All Zones | CUSTOM FILTER: No Filter | Clear Filters

Event Log | Excel | PDF | 11 Events on this page

DATE/TIME	TYPE	DESCRIPTION	CODE	ZONE	OPERATOR
09/16/26 10:02:14	OPEN	OPENING BY USER 02 - JAMES CARTER	E401	002	AUT
09/16/26 06:58:40	OPEN	OPENING BY USER 01 - MARIA LOPEZ	E401	001	AUT
09/16/26 02:00:05	TEST	AUTOMATIC TIMER TEST - OK	E602	000	AUT
09/15/26 22:14:03	CLOSE	CLOSING BY USER 04 - TOM NGUYEN	R401	004	AUT
09/15/26 19:52:30	BURG	BURGLARY ALARM - CANCELLED BY CONTACT, PASSCODE VERIFIED	E130	003	JMS
09/15/26 19:43:05	RESTOR	BURGLARY RESTORE - MOTION HALL	R130	003	AUT
09/15/26 19:41:22	BURG	BURGLARY ALARM - MOTION HALL	E130	003	JMS
09/15/26 17:05:48	RESTOR	LOW BATTERY RESTORE - SMOKE 2ND FL	R302	006	AUT
09/15/26 15:31:10	TROUBL	LOW BATTERY - SMOKE 2ND FL	E302	006	KLR
09/15/26 15:10:00	DIS	ON TEST PANEL SERVICE - TECHNICIAN ON SITE	-	ALL	DIS
09/15/26 12:18:33	OPEN	OPENING BY USER 02 - JAMES CARTER	E401	002	AUT

Event history with filters.

Notes

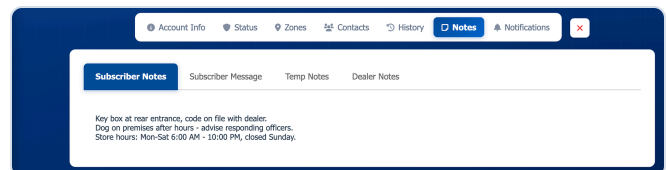
Four kinds of notes travel with the account:

Subscriber Notes Standing information about the site.

Subscriber Message A message our operators see when handling a signal.

Temp Notes Short-term information, such as "painters on site this week".

Dealer Notes Notes that apply across your dealer account.



Notes

Subscriber Notes | Subscriber Message | Temp Notes | Dealer Notes

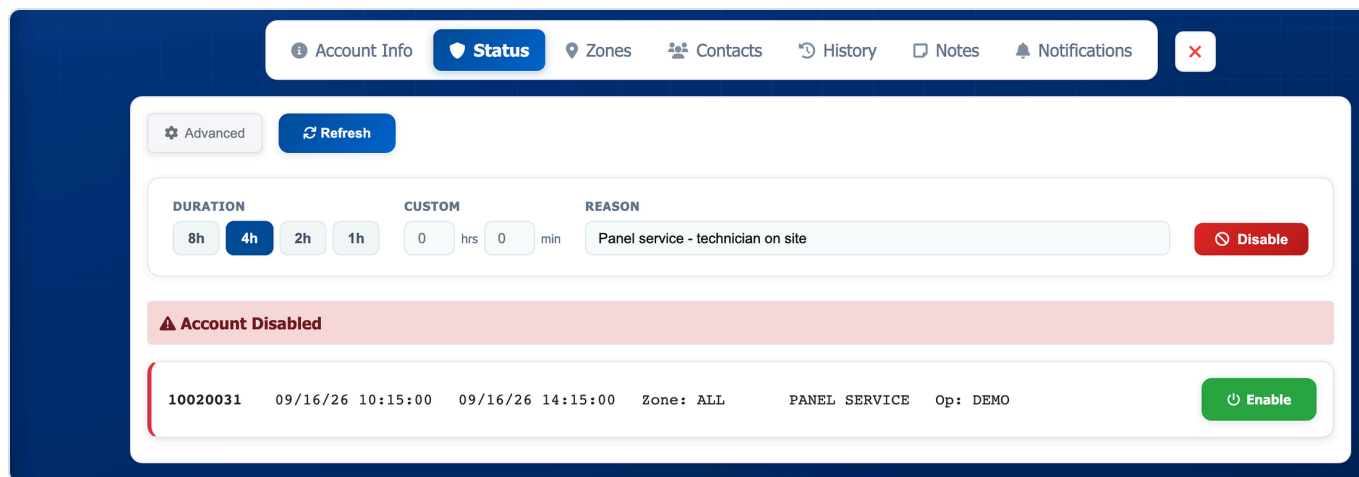
Key box at rear entrance, code on file with dealer.
Dog on premises after hours - advises responding officers.
Store hours: Mon-Sat 6:00 AM - 10:00 PM, closed Sunday.

Notes: four tabs, one per kind of note.

SECTION 7

Putting an account On Test

Working on a system? Put the account On Test so the central station doesn't dispatch on the signals your technician sets off. No phone call, no hold time.



The screenshot shows the 'Status' tab in the SCUTUM Dealer Portal. At the top, there's a navigation bar with tabs: Account Info, Status (selected), Zones, Contacts, History, Notes, and Notifications. Below this, there's a 'Refresh' button and a 'Disable' button. The main form has three sections: 'DURATION' with buttons for 8h, 4h (selected), 2h, and 1h; 'CUSTOM' with input fields for hours (0) and minutes (0); and 'REASON' with a text input field containing 'Panel service - technician on site'. A red 'Disable' button is next to the reason field. Below the form, a red banner indicates 'Account Disabled'. At the bottom, a table shows account details: ID 10020031, start time 09/16/26 10:15:00, end time 09/16/26 14:15:00, zone ALL, panel service, and operator DEMO. An 'Enable' button is next to the table row.

The Status tab: choose a duration, give a reason, click Disable.

Quick test

- 1 Open the account and click the **Status** tab.
- 2 Choose a **Duration**: 1, 2, 4 or 8 hours, or **Custom** for hours and minutes.
- 3 Type a **Reason**, such as "Replacing keypad".
- 4 Click **Disable**. The test appears in red below, with its start and end times.

Finished early?

Click **Enable** on the test to take the account off test straight away (**Enable All** if there are several). Don't leave it to run out.

Advanced options ADVANCED

Click **Advanced** to test only part of a system or plan ahead:

- ◆ **Specific zones**, or all zones except one.
- ◆ **Specific alarm types**, such as fire only.
- ◆ **Schedule Start** to set a test for a future date and time.
- ◆ **Until (HHMM)** to end at a set time, and **Valid Days**.
- ◆ **Tech Name**, so we know who is on site.

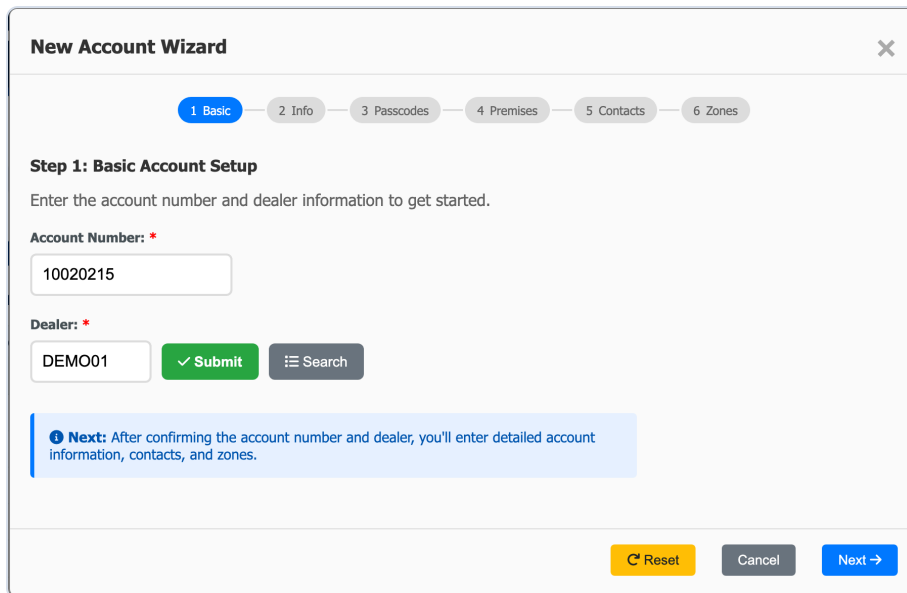
! While an account is On Test, alarms are not dispatched

Signals are still logged in History, but we won't call the police, fire department or contacts for the zones on test. There is a maximum test length for each account. If you need longer, call us.

SECTION 8

Adding a new account ADVANCED

The **New Account Wizard** walks you through building an account from scratch, one step at a time. You can skip the optional steps and finish them later.



The New Account Wizard.

STEP 1

Basic

Confirm the account number your Scutum Digital representative gave you, and your dealer.

STEP 2

Account Information

Subscriber name, address, time zone, commercial or residential, panel type and notes.

STEP 3

Passcodes

Up to 10 passcodes for the account. Optional.

STEP 4

Premises

Up to 6 premise phone numbers. Optional.

STEP 5

Contacts

The call list, in the order we should call. Optional.

STEP 6

Zones

Each zone's number, type and description.

Get your account number first

Account numbers come from Scutum Digital. Call us before you install, and tell us the test timer the panel needs. Test timers are set by Scutum Digital.

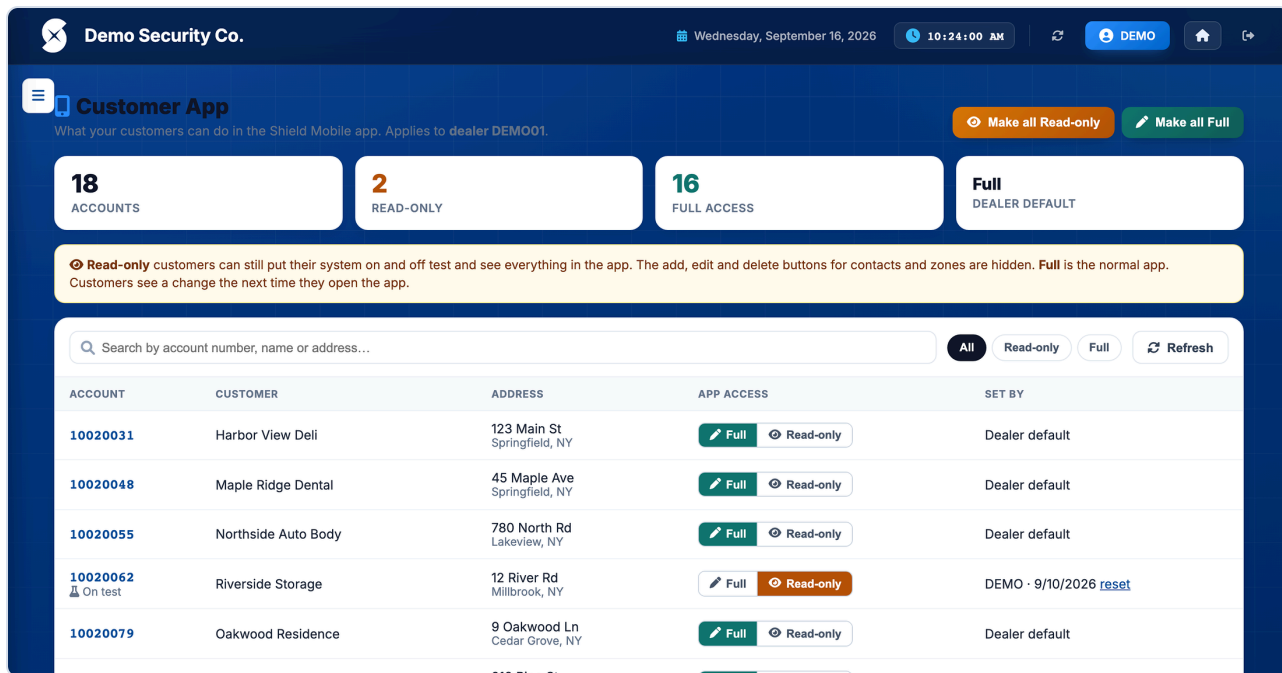
Entering a lot at once?

The batch tables let you type many zones, contacts or premises in a row. Press Tab to move between columns and Enter to start a new row.

SECTION 9

Customer App access

Your customers can manage their own account from the **Shield Mobile** app. The **Customer App** page lets you decide, account by account, how much they can change.



Demo Security Co. Wednesday, September 16, 2026 10:24:00 AM DEMO

Customer App
What your customers can do in the Shield Mobile app. Applies to dealer DEMO01.

18 ACCOUNTS
2 READ-ONLY
16 FULL ACCESS
Full DEALER DEFAULT

⚙️ **Make all Read-only** ✎️ **Make all Full**

⚠️ **Read-only** customers can still put their system on and off test and see everything in the app. The add, edit and delete buttons for contacts and zones are hidden. **Full** is the normal app. Customers see a change the next time they open the app.

🔍 Search by account number, name or address... All Read-only Full Refresh

ACCOUNT	CUSTOMER	ADDRESS	APP ACCESS	SET BY
10020031	Harbor View Deli	123 Main St Springfield, NY	Full Read-only	Dealer default
10020048	Maple Ridge Dental	45 Maple Ave Springfield, NY	Full Read-only	Dealer default
10020055	Northside Auto Body	780 North Rd Lakeview, NY	Full Read-only	Dealer default
10020062 👤 On test	Riverside Storage	12 River Rd Millbrook, NY	Full Read-only	DEMO · 9/10/2026 reset
10020079	Oakwood Residence	9 Oakwood Ln Cedar Grove, NY	Full Read-only	Dealer default

Customer App: set Full access or Read-only for each account.

FULL ACCESS

The normal app. Customers can put their system on and off test, see their history, and add, edit or delete their own contacts and zones.

READ-ONLY

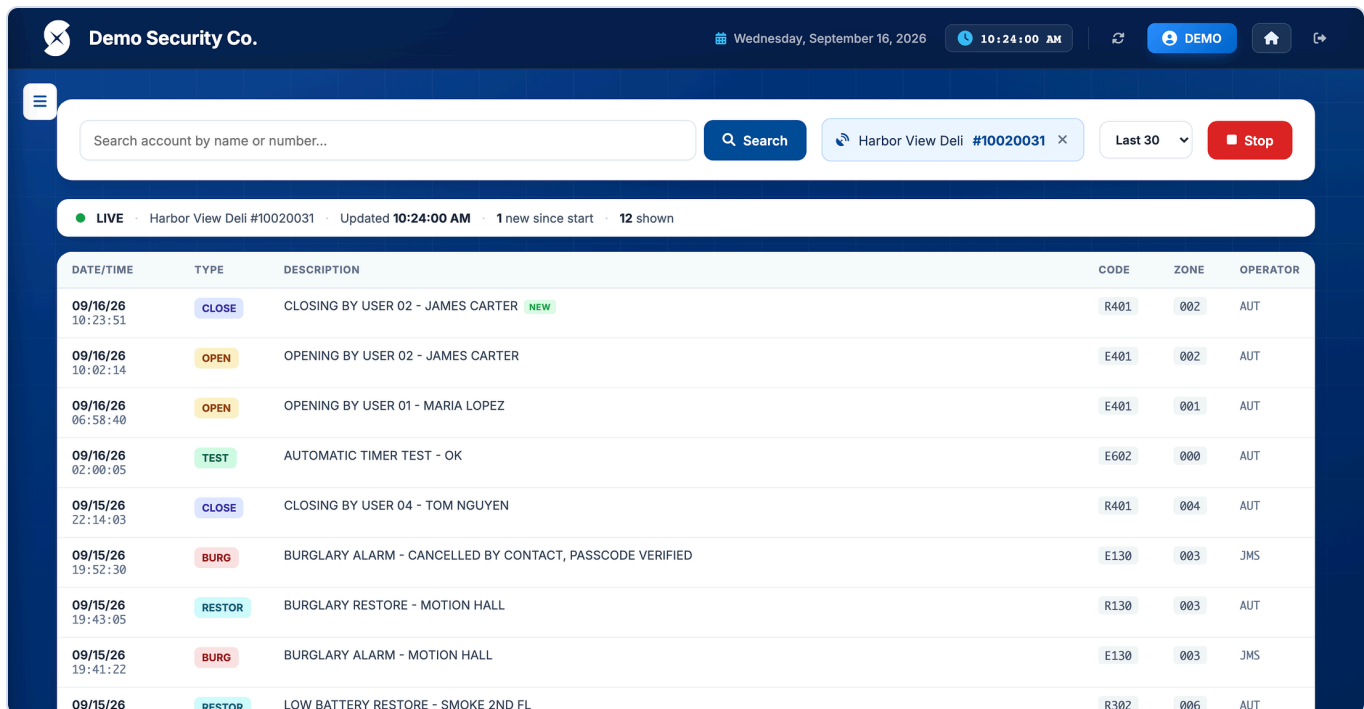
Customers can still put their system on and off test and see everything in the app, but the add, edit and delete buttons for contacts and zones are hidden.

- ◆ Change one account from its row, or use **Make all Read-only** and **Make all Full** to set your whole book at once.
- ◆ Accounts you haven't changed follow your **Dealer default**.
- ◆ Customers see the change the next time they open the app.
- ◆ Every change is logged with your username.

SECTION 10

Live Signals

Watch an account's signals arrive in real time. Perfect while a technician is testing a system: you see each signal the moment the central station receives it.



The screenshot shows the 'Live Signals' interface for 'Demo Security Co.'. At the top, there's a header with the company name, date (Wednesday, September 16, 2026), time (10:24:00 AM), and a 'DEMO' button. Below the header is a search bar with the text 'Search account by name or number...' and a 'Search' button. To the right of the search bar, there's a dropdown menu showing 'Harbor View Deli #10020031' and a 'Last 30' dropdown, along with a red 'Stop' button. Below the search bar, there's a status bar indicating 'LIVE', the account name, the last update time (10:24:00 AM), and the number of new signals (1) and total signals shown (12). The main part of the interface is a table with columns: DATE/TIME, TYPE, DESCRIPTION, CODE, ZONE, and OPERATOR. The table lists several signals, including closing, opening, testing, and burglary alarms, with their respective times, types, descriptions, codes, zones, and operators.

DATE/TIME	TYPE	DESCRIPTION	CODE	ZONE	OPERATOR
09/16/26 10:23:51	CLOSE	CLOSING BY USER 02 - JAMES CARTER NEW	R401	002	AUT
09/16/26 10:02:14	OPEN	OPENING BY USER 02 - JAMES CARTER	E401	002	AUT
09/16/26 06:58:40	OPEN	OPENING BY USER 01 - MARIA LOPEZ	E401	001	AUT
09/16/26 02:00:05	TEST	AUTOMATIC TIMER TEST - OK	E602	000	AUT
09/15/26 22:14:03	CLOSE	CLOSING BY USER 04 - TOM NGUYEN	R401	004	AUT
09/15/26 19:52:30	BURG	BURGLARY ALARM - CANCELLED BY CONTACT, PASSCODE VERIFIED	E130	003	JMS
09/15/26 19:43:05	RESTOR	BURGLARY RESTORE - MOTION HALL	R130	003	AUT
09/15/26 19:41:22	BURG	BURGLARY ALARM - MOTION HALL	E130	003	JMS
09/15/26	RESTOR	LOW BATTERY RESTORE - SMOKE 2ND FL	R302	006	AUT

Live Signals streaming an account.

How to use it

- 1 Click **Live Signals** in the menu.
- 2 Search for the account.
- 3 Choose how many recent signals to show: the last 30, 50 or 100.
- 4 Click **Go Live**, and **Stop** when you're done. New signals appear at the top as they come in, and the counter shows how many are new since you started.

See the whole story

Click any signal to open **Event Details**, the complete timeline of what happened, including what our operators did.

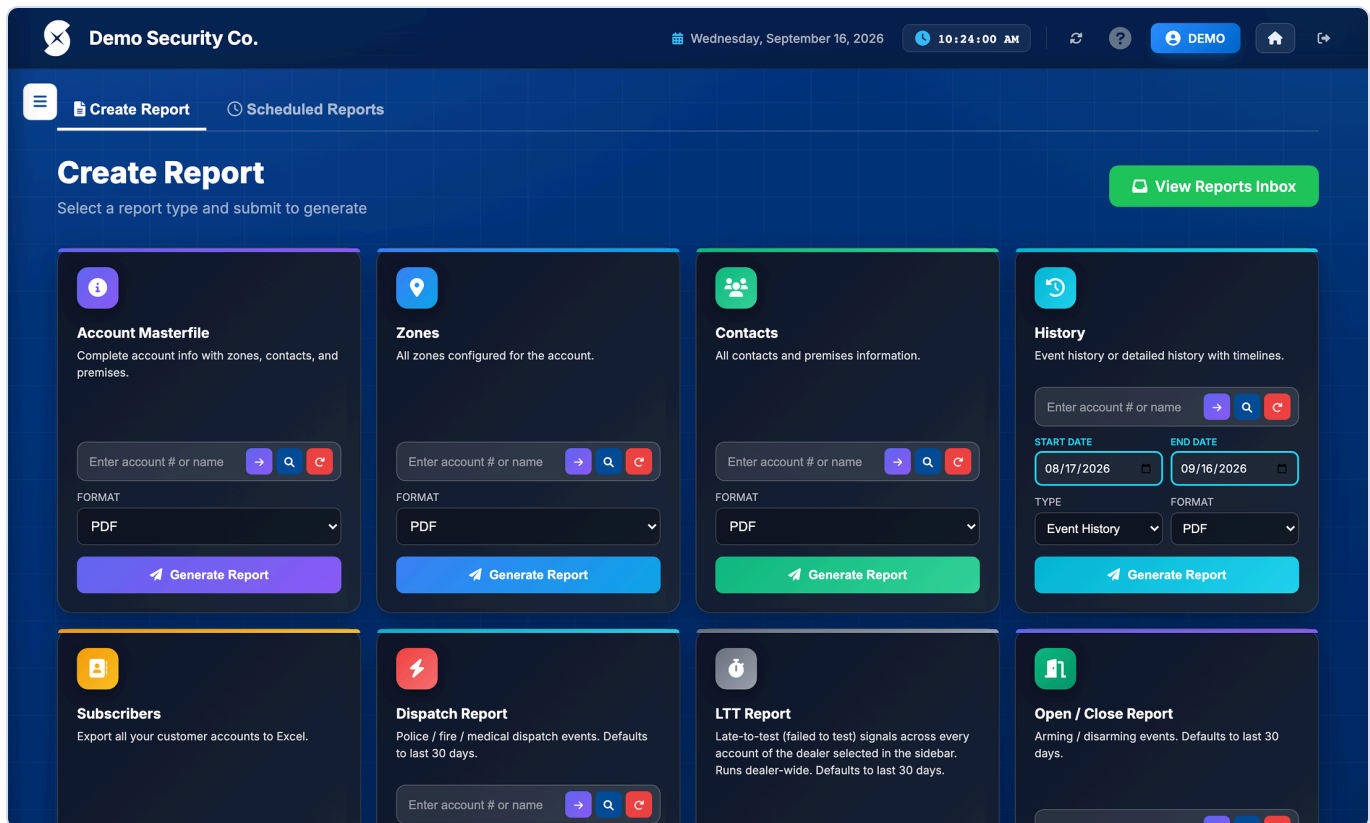
Testing a system?

Put the account On Test first (page 9), then keep Live Signals open on a phone or laptop while the technician trips each zone.

SECTION 11

Reports

Click **Reports** in the menu. Each tile is a different report. Fill in what it asks for, pick PDF or Excel, and click **Generate Report**.



Create Report: every report at a glance.

For one account

Account Masterfile	The full account record: info, zones, contacts and premises.
Zones	All zones on the account.
Contacts	All contacts and premise numbers.
History	Event History, or Detailed History with full timelines, between two dates.
Open / Close	Arming and disarming events. Last 30 days unless you choose dates.

For your whole dealer book

Subscribers	Every account exported to Excel. Choose all, active only or inactive only.
Dispatch Report	Police, fire and medical dispatches. Last 30 days by default.
LTT Report	Accounts that were late to test.
No Activity	Active accounts with no signals in the last 7 to 90 days. A quick way to spot a communication problem.
Accounts Missing Info	Active accounts with no contacts, premises, zones or address.

Reports run in the background; collect them from the Reports Inbox. Date ranges include both days. Times are Eastern.

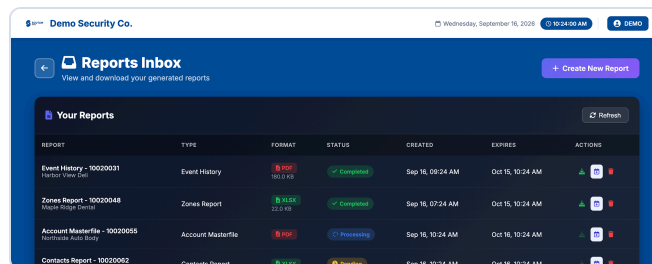
SECTION 12

Scheduled reports and the Reports Inbox

Reports Inbox

Every report you generate lands here. Click **View Reports Inbox** on the Reports page.

- ◆ A report shows **Pending** or **Processing** while it's being built, then **Completed**.
- ◆ Click the download button to save the file, or the calendar button to schedule it.
- ◆ Reports are kept for **30 days**, then removed automatically.
- ◆ Click **Refresh** to update the list.



Reports Inbox.

Scheduled reports

Get the reports you rely on emailed to you automatically, every day, week or month.

- 1 On the Reports page, open **Scheduled Reports** and click **New Schedule**.
- 2 Choose the **Report Type** and format.
- 3 Set how far back it looks, then the **Frequency**, time and day.
- 4 Add the **Email Recipients**, separated by commas.
- 5 Click **Save & Activate**.

New Scheduled Report

Report Type

Accounts Missing Info (dealer-wide)

This report scans your whole account base, so it can take several minutes to build — the email may arrive a little after the scheduled time.

Frequency

Weekly

Time

08:00 AM

Day of Week

Monday

Email Recipients

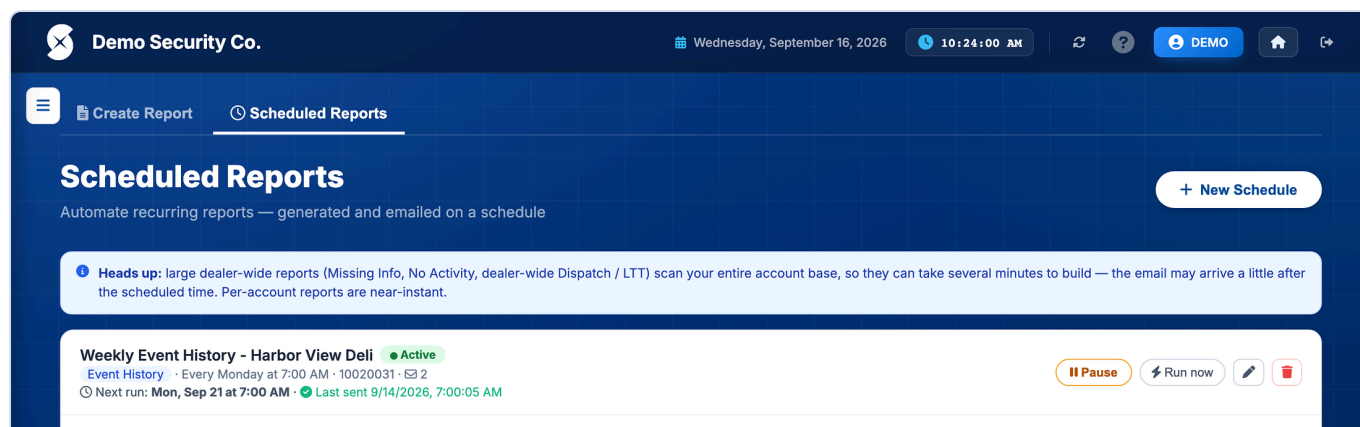
demo@example.com

Comma-separated. The finished report is emailed here and saved to your Reports Inbox.

Save & Activate

Once saved it runs automatically on this schedule. You can pause it anytime.

A new scheduled report.



Your schedules. Pause, edit or run one now at any time.

SECTION 13

Questions and troubleshooting

I can't sign in.

Check your username and password. Both are case sensitive. After several wrong tries sign-in pauses briefly, so wait a minute before trying again. Still stuck? Call us and we'll reset your password.

I have a new phone number.

Call us. We'll reset two-factor on your login so you can set it up with the new number next time you sign in.

I work for more than one dealer.

If your login covers more than one dealer ID, a dealer switcher appears at the top of the page. Pick a dealer and the whole portal updates to show that dealer's accounts.

My Open / Close report is empty.

Check the dates. Both days are included, so choose today as the end date to include today. If it's still empty, the account may not have sent opening or closing signals in that window.

How do I report a problem or suggest something?

Click the ? button at the top of any page. Describe what happened, attach a screenshot if you can, and click **Submit Ticket**. It comes straight to our team.

My verification code didn't arrive.

Make sure your phone has signal and can receive texts, then click **Resend code**. Some phones filter these texts as spam. You can also switch to an authenticator app.

How long do I stay signed in?

Up to 24 hours from when you sign in. After that you'll be asked to sign in again.

A report has said Pending for a long time.

Most reports finish in under a minute. Large dealer-wide reports can take a few minutes. If it's still pending after 10 minutes, try generating it again or let us know.

Can I use the portal on my phone?

Yes. The portal works in your phone's browser. Tap the menu button at the top left to move between pages.

Help and support

We're here around the clock. If anything in the portal isn't working the way this guide describes, or you'd like a hand setting up an account, get in touch.

CALL

(866) 494-6414

EMAIL

info@scutum-digital.com

PORTAL

portal.scutum-digital.com

WEBSITE

scutum-digital.com

More tools for you and your customers

ShieldTech

The installer app. Put accounts on test and check signals from the job site.

Shield Mobile

The customer app. Test mode, history and contacts in your customer's pocket.

MyAlarmStatus.com

A simple web page for customers to place their account on or off test.

Scutum Video

Our video app. Ask us about adding video to your accounts.

Ask your Scutum Digital representative for the guide to any of these.



Scutum Digital
1 Teleport Drive, Suite 202
Staten Island, NY 10311



portal.scutum-digital.com